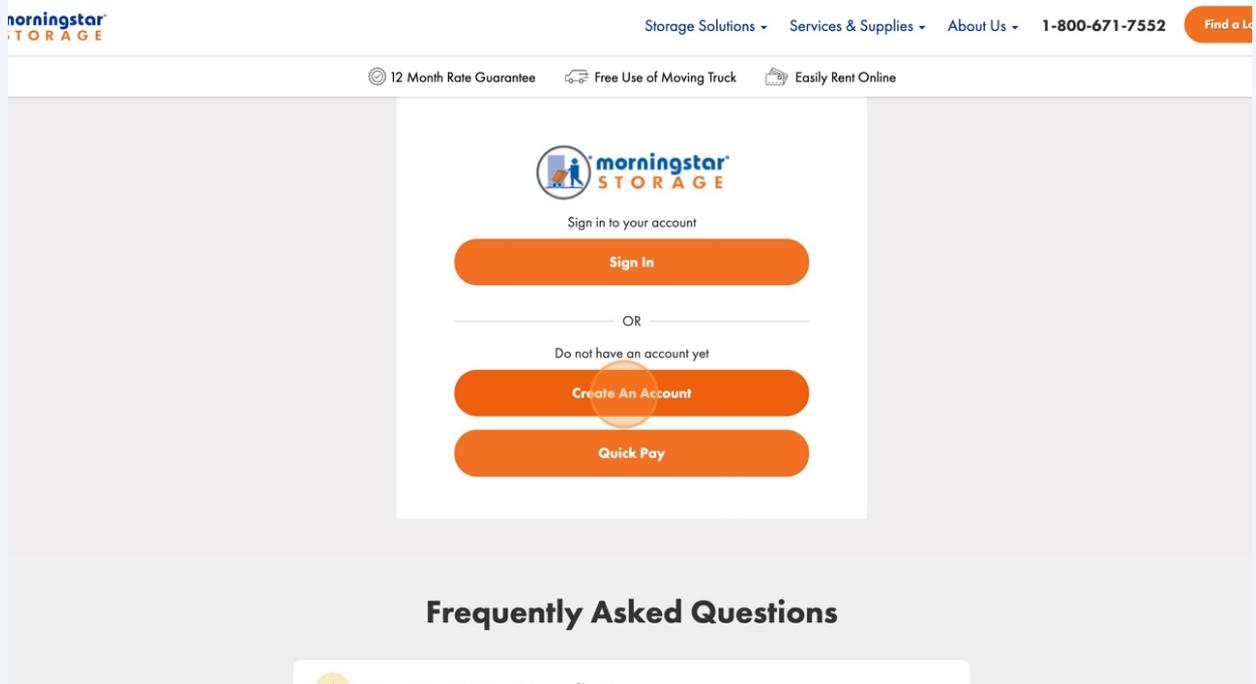


Creating an Account and Making a Payment Online

1 Navigate to morningstarstorage.com/pay-bill/

2 Click "Create an account"



3 Type your Email Address and Create a Password

morningstar STORAGE

Storage Solutions ▾ Services & Supplies ▾ About Us ▾ 1-800-671-7552

12 Month Rate Guarantee Free Use of Moving Truck Easily Rent Online

Create Your Account

Email *

Create A Password *

Register

OR

Create with Google

Already have an existing online account?

Sign In Here

4 Click "Add unit number" This number will be the same as your CoolBox unit number.

morningstar STORAGE

Storage Solutions ▾ Services & Supplies ▾ About Us ▾ 1-800-671-7552 Find a

12 Month Rate Guarantee Free Use of Moving Truck Easily Rent Online

- Order History
- Add Unit
- Confirm Reservation
- Pay Bill
- Manage Units
- Profile
- Sign Out

Find Unit/Reservation

Click here to add a Unit using the Unit Number if it is not showing up.

Add Unit Number

or

Click here to confirm your reservation with a confirmation number.

Confirm Reservation Number

- How can I pay? Can I pay online?
- Do you prorate in and out?
- Do I have to stay a certain amount of time?

5

Click the "Select your Location" field.
Select Caldwell Mill

The screenshot shows the Morningstar Storage website interface. A modal window is open with the title "Do you currently have a unit number?". Inside the modal, there is a "Select Facility" dropdown menu that is open, showing "Select your Location" as the selected option. Below this is a "Unit Number*" input field, which is currently empty. At the bottom of the modal are two orange buttons: "Cancel" and "Submit". The background of the website is dimmed, showing a navigation menu on the left and a header with the Morningstar Storage logo and contact information.

6

Click the "Unit Number*" field and retype your unit number.

This screenshot shows the same modal window as in the previous step. The "Unit Number*" input field is now highlighted with an orange circle, indicating it is the focus of the next step. The "Select Facility" dropdown menu is still open, but the "Unit Number*" field is the primary focus. The "Cancel" and "Submit" buttons remain at the bottom of the modal.

7 Click "Submit"

The screenshot shows a web interface for Morningstar Storage. At the top, there are navigation links: "Storage Solutions", "Services & Supplies", "About Us", "1-800-671-7552", and a "Find a Location" button. Below the navigation, there are three service icons: "12 Month Rate Guarantee", "Free Use of Moving Truck", and "Easily Rent Online". On the left side, there is a vertical menu with icons and text: "Order History", "Add Unit", "Confirm Reservation", "Pay Bill", "Manage Units", "Profile", and "Sign Out". The main content area features a modal dialog box titled "Do you currently have a unit number?". The dialog has a close button (X) in the top right corner. It contains two input fields: "Select Facility *" with the value "Morningstar of Matthews" and "Unit Number*" with the value "1019". At the bottom of the dialog are two orange buttons: "Cancel" and "Submit". The "Submit" button is highlighted with a red circle. Below the dialog, there are three expandable sections with plus signs and questions: "Do you prorate in and out?", "Do I have to stay a certain amount of time?", and a partially visible "Do I...". On the right side, there is a chat bubble that says "Hello, can I help answer any questions?".

8 Click "My Payment Info"

The screenshot shows the "My accounts" page on the Morningstar Storage website. At the top left is the Morningstar Storage logo. To the right are navigation links: "Storage Solutions", "Services & Supplies", "About Us", and "1-800-671-7552". Below the navigation, there are three service icons: "12 Month Rate Guarantee", "Free Use of Moving Truck", and "Easily Rent Online". The main heading is "your password. It will not affect your account." Below this is a user profile card for "mstadminstorage@gmail.com" with a list of menu items: "Order History", "Add Unit", "Confirm Reservation", "Pay Bill", "Manage Units", "Profile", and "Sign Out". The "My accounts" section displays the following information: "Unit ID: 1019", "Tenant ID: 641088", "Paid Thru: 2/28/2025", "Billing Frequency: Monthly", and "Due Today: \$0.00". There are three buttons: "My Payment Info" (highlighted with a red circle), "Prepay Future Months", and "Payment History". At the bottom, there is a "Frequently Asked Questions" section with a play button icon.

